### South Carolina Real Estate Commission Special-Called Teleconference Meeting Minutes Thursday, May 30, 2024 at 2:00 p.m.

Public notice of this meeting was properly posted at the S.C. Real Estate Commission Office, Synergy Business Park, Kingstree Building, Commission website, and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act. The telephone number and access code were provided on the posted agenda for members of the public wishing to join.

#### **Commission Members Present:**

William "Andy" Lee, Chair – 3<sup>rd</sup> Congressional District John Rinehart, Vice Chair – 5<sup>th</sup> Congressional District Candace Pratt – 1<sup>st</sup> Congressional District Allen Wilkerson – 2<sup>nd</sup> Congressional District David Burnett – 4<sup>th</sup> Congressional District Janelle Mitchell – 6<sup>th</sup> Congressional District W. Brown Bethune – 7<sup>th</sup> Congressional District Gary A. Pickren, Esq. – At-Large Member Jonathan Stackhouse – Public Member

## SCLLR STAFF PRESENT:

Erica Wade, Commission Executive Joi Middleton, Education Manager Ashlynn Brown, Administrative Coordinator Meredith Buttler, Program Director Kyle Tennis, Esq., Office of Advice Counsel Wattie Wharton, Lead Investigator, Office of Investigations and Enforcement Jennifer Stillwell, Chief Inspector, Office of Investigations and Enforcement Roger Richardson, Inspector, Office of Investigations and Enforcement Todd Bond, Program Manager, Office of Investigations and Enforcement

#### **PRESENT:**

Katherine Boone, Court Reporter Austin Smallwood, Esq., SCR

CALLED TO ORDER: Mr. Lee, Chair, called the meeting to order at 2:01 p.m.

### **APPROVAL OF AGENDA**

Motion: To approve the agenda.

Moved by Mr. Stackhouse and seconded by Mr. Wilkerson, the motion was approved unanimously.

## INTRODUCTION OF COMMISSION MEMBERS AND STAFF

Commissioners and staff introduced themselves.

### **OLD BUSINESS**

- a. Inspections- Kyle Tennis
  - i. <u>Updated Inspection Forms</u>

Mr. Tennis presented the updated inspection forms to the Commission. He explained what information and questions were added to the forms since the last update. Mr. Tennis asked if the Commissioners had any edits for the forms. The Commissioners had no recommended edits. After review with legal counsel, staff will bring final forms to the June 12<sup>th</sup> Commission Meeting for approval.

#### ii. Inspection Process and Elevating Inspection Issues to Complaints

Mr. Tennis presented two flowcharts to the Commission; one for the process of a failed initial inspection and a failed re-inspection and the other for the process of an inspector unable to inspect an office after multiple attempts to do so. Both flowcharts show the potential process elevating the inspections process to a complaint for investigation.

Mr. Tennis reminded Commissioners that with the recent signing of Bill H.4754, the Commission now has citation authority for unlicensed practice. Mr. Tennis advised to discuss citation authority and parameters during the June 12<sup>th</sup> Meeting. Meredith will create an investigation process guidelines similar to the what was previously created for the Investigative Review Conference.

Mr. Wilkerson asked how often inspections receives push back from licensees. Mrs. Stillwell and Mr. Richardson explained that they contact licensees to set up and inspection and at the last minute the licensee cancels the inspection. It then becomes quite difficult to contact the licensee to reschedule the inspection. Inspectors reach out multiple times to licensees via calls, emails, and letter to reschedule and they do not receive a response.

The flowchart for the process of an inspector unable to inspect an office after multiple attempts being elevated to a complaint would be useful. Staff plans to send out an e-blast to notify licensees that the inspections are legitimate and provide information regarding the inspection process and expectations.

- b. Memos and Bulletins Kyle Tennis
  - i. <u>Coming Soon Memo</u>

Mr. Tennis presented the Coming Soon Memo for the Commission's approval. This memo is in regards to coming soon listings and the advertisement of those listings. The Commission requested that the quoted statute be checked due to the recent statute changes. Mr. Pickren recommended additional verbiage differentiating between local MLS or association rules and the Commission's laws and regulations that all licensees must follow.

**Motion**: To have chairman approve the Coming Soon memo with recommended edits before posting to the Commission website.

Moved by Mr. Pickren and seconded by Mrs. Mitchell, the motion carried by unanimous vote.

ii. <u>Advertising Memo</u>

Mr. Tennis requested to table this agenda topic as the statutes have changed. He will redraft due to legislative changes, and bring this topic to June 12<sup>th</sup> meeting.

iii. Use of Showing Agents Bulletin

Mr. Tennis presented the Use of Showing Agents Bulletin for the Commission's approval. He provided a brief overview regarding the reason for the bulletin. Mr. Pickren inquired if the Commmission can send letters to companies provided inacurate information regarding South Carolina? Mr. Tennis advised he will look into the possiblility of sending correspondence to companies with inaccurate information. Mr. Rinehart requested that this bulletin also be included in an e-blast to licensees. Staff advised they will send the bulletin as part of an eblast and also post to the Commission website.

**Motion**: To approve the bulletin subject to chairman's approval Moved by Mr. Pickren and seconded by Mr. Bethune, the motion carried by unanimous vote.

## **NEW BUSINESS**

- <u>Remediation Course Topics- Erica Wade and Meredith Buttler</u> Mrs. Buttler and Mrs. Wade presented a list of potential remediation course topics for Commission approval.
- Mandatory Core Course Topics- Erica Wade and Meredith Buttler Mrs. Buttler and Mrs. Wade presented a list of potential mandatory core course topics for Commission approval.

Mr. Pickren inquired if the Course has been checked to ensure compliance with the new statute changes. Mrs. Buttler stated that Mrs. Middleton and Mrs. Wade will review to ensure compliance with the new statutes.

Mr. Burnett shared that instructors are conflicted on what material should be taught in preparation for the State exam, the old statute or the new statutes. Mrs. Middleton stated that staff will meet with PSI in June to provide updates regarding statutes so that the exam will be in compliance with the new statutes.

Staff will also send an eblast to instructors regarding implementation of the new statutes for examinations and updated education regulations.

Motion: To approve Remediation and Mandatory Course topics as presented. Moved by Mr. Pickren and seconded by Mr. Bethune, the motion carried by unanimous vote.

### **PUBLIC COMMENTS**

Mr. Pickren requested that the new statutes regarding teams be a future agenda topic.

### ADJOURNMENT

# Motion: To adjourn.

Moved by Mr. Pickren and seconded by Mr. Rinehart, the motion carried by unanimous vote.

The meeting adjourned at 3:05 p.m.